Welcome to our second monthly newsletter. HSI Tas has had a busy month, with work commencing on examining several of the key priority areas (access to Emergency Department care and Elective Surgery, along with whole of hospital flow of medical patients) across the State’s four major public hospitals prior to developing possible strategies to be implemented; 5-day training sessions in Clinical Redesign methodology for Tasmanian Health Organisation (THO) representatives; and education in Clinical Redesign commencing for undergraduate Faculty of Health students.

We wish to acknowledge the valuable ongoing advice and support from our Consortium members and independent chair (Dr Brendan Murphy), and the enthusiastic response of staff within the THO facilities, especially when providing data and meeting with some of our panel of external consultants.

Best Wishes,

Associate Professor Craig Quarmby & Professor Greg Peterson  
Co Directors, Health Services Innovation Tasmania

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Strong support for Educational Workshop

Co-Directors Prof Greg Peterson and Assoc Prof Craig Quarmby are delighted by the enthusiastic uptake of places at the one-day educational workshop, ‘Introduction to Clinical Redesign’ that HSI Tas is hosting on Friday 25 July 2014.

The workshop is designed for Tasmanian clinicians and other primary health and acute care staff.
the University of Tasmania’s Domain Campus in Hobart, as a lead-in to the weekend’s Tasmanian Health Conference 2014.

“We are also delighted by the support we have received from the leading interstate clinicians who will share their Clinical Redesign experiences with Tasmanian colleagues,” the Co-Directors added. These speakers include Assoc Prof Peter Hunter, the Director of Aged Care and Clinical Program Director, Rehabilitation, Aged and Community Care at Alfred Health in Melbourne; Dr Tim Green, Emergency Department Director at Sydney’s Royal Prince Alfred Hospital; Bernadette Comitti, Clinical Service Director Surgery, Perioperative and Outpatient Services, Alfred Health; and Dr Lynne Gordon, Network Head Dermatology, Southern Adelaide Local Health Network.

Workshop focus areas include emergency care access, elective surgery waiting times, sub-acute and outpatient programs.

Numbers have been limited to 70 attendees, and even before this new sletter was published all places were booked. Because of this excellent response, further educational workshops will be planned in future.

If you have any questions regarding Clinical Redesign please email Clinical.Redesign@utas.edu.au.

HSI Tas goes online

HSI Tas has launched its new website at http://www.healthinnovation.tas.edu.au/. The site explains that HSI Tas, with funding from the Australian Government through the Tasmanian Health Assistance Package, is working closely with the three THOs to plan and implement this recognised system improvement process. The focus is on the safety and quality of clinical services, and establishing proper sustainability into the future, particularly through upskilling health care professionals and students in Clinical Redesign principles.

Expert Panel site visits

The HSI Tas Expert Panel consists of a number of contractors from different consulting companies with recognised expertise in their nominated areas of elective surgery, emergency demand access and bed demand and capacity.

Selected members Kate Brockman (Healthcare Reform Consulting), Wilf Williams (KPMG) and Lee Holmes (KM&T) was asked to perform high level diagnostics on the three Key Priority Areas (KPA’s) and subsequently advise HSI Tas and the THOs. The review was conducted by the nominated panel from 28 - 30 May and 12 - 13 June 2014. This consisted of meetings and high level data review with...

Intensive Clinical Redesign Training

Intensive five-day Clinical Redesign training occurred from 26 June - 4 July 2014, facilitated by an external consultant company and assisted by Principal Redesign Consultant Lauri O’Brien.

The aim was to accelerate the learning of the Clinical Redesign Office staff that will be working within each of the three THOs to assist them to be better equipped to conduct Clinical Redesign work groups looking at a particular initiative/s. Each Clinical Redesign Office will consist of a Clinical Lead/s, two program officers and a...
HSI Tas Co-directors, members of the redesign team, members of the data team, respective THO-South, North and North West Executive teams, Patient Flow teams, selected hospital directors and selected project officers. The course encompassed project management, improvement methodologies and framework, and change management. The teams began building relationships with each other and got to know the HSI Tas team skill set.

Conference presentation accepted

Congratulations to HSI Tas Education Officer Pieter Van Dam who has successfully submitted an abstract for an oral presentation at the 3rd Asia-Pacific International Conference on Qualitative Research in Nursing, Midwifery and Health, to be held in Newcastle NSW from 1-3 October 2014. Pieter’s 16-minute presentation, Responding to the opportunities: a grounded theory of leadership development, focuses on the findings of his doctoral study, based on 19 in-depth interviews with middle managers in the Tasmanian public health care sector. It highlights that clinical leadership is mainly learned in practice.

Hospitals 'in the frame'

Successful photo shoots have been conducted at Royal Hobart Hospital and Launceston General Hospital in recent weeks. The aim is to provide HSI Tas, and the THOs, with a good stock of visual images to use in publications, websites and other material. Highly regarded Tasmanian photographer Rob Walls was engaged for the assignment, which will continue with the documenting of clinical activities at the THO-NW hospitals in the coming month or so.

HSI Tas wishes to record our appreciation to the many staff who participated in the photo shoots, as well as to those who helped with the necessary arrangements to ensure we could achieve the desired outcome.

Research opportunities for students

HSI Tas is planning to offer scholarships for Honours and Higher Degree students to work on Clinical Redesign research projects. If you are interested in learning more, or have students who might be interested, please email Clinical.Redesign@utas.edu.au.

Health Services Innovation Tasmania is funded by the Australian Government through the Tasmanian Health Assistance Package

Australian Government